



National Institutes
of Health
Clinical Center

Web Redesign Update

NIH Clinical Center

Agenda

- Project Basics: Needs and Wants
- Homepage Demo
- Examples of Select Pages
- Innovations

Project Basics

Work started: Oct 2023.
Launch anticipated: Aug / Sept.

NEEDS:

- Adherence to new gov't policies on web design and evolving 508-compliance reqs.
- Improve patient and staff access to info and navigation!
- Responsive design for all device types.
- Enhance the "Search" function by creating a more efficient web site.

Improving Search Results

- Renaming urls with a standardized url naming convention.
- Removing outdated pages & consolidating duplicate content.
- Streamlining content, reducing text, enhancing clarity.

Project Basics

WANTS:

- A more inviting site to patients and public – equal to what they see at other AMCs.
- Streamline. Streamline. Streamline.
- Fewer PDFs. More visuals and high-quality video.
- More consistency within our site and as part of NIH.

CC Website 2013 / 2023

U.S. Department of Health & Human Services NIH National Institutes of Health

Contact Us: Department of Health and Human Services NIH National Institutes of Health

About the NIH Clinical Center
America's Research Hospital

The National Clinical Center is the nation's largest and most advanced center for clinical research, entirely to clinical research.

News, Events

Read the latest news from the NIH Clinical Center.

Grand Rounds

Upcoming Events

Clinical Research

Impact

NIH University

SEARCH

About the Clinical Center | Search the Studies | Patient Information | Education & Training | Researchers & Physicians | News & Events | Staff Directory

Welcome to the NIH Clinical Center

Dr. James K. Gilman
Chief Executive Officer

Join a COVID-19 Trial

Access & Directions

Sign up for Email Updates

Gate Scheduled to Reopen

West Drive Patient Gate reopens March 11

Use the NIH Gateway Drive entrance on Rockville Pike until the West Drive Patient Gate is open.

Gate Scheduled to Reopen

The Cedar Lane/West Drive Patient/Visitor entrance will reopen March 11.

[More](#)

1 2 3 4 5

Resources and Initiatives

COVID-19: Public health information from CDC [↗](#). | Research information from NIH [↗](#) (Español). | NIH staff guidance on coronavirus (NIH Only [↗](#)).

Clinical and Safety Performance Metrics (3rd Quarter 2023) [PDF](#) The Clinical Center is pleased to post some key metrics that illustrate our strong commitment to patient and employee safety and continuous improvement.

NIH Clinical Center [↗](#) | Clinical Center Flickr [↗](#) | @NIHClinicalCntr [↗](#) | Clinical Center YouTube [↗](#) | Other Clinical Center Social Media [↗](#)
Clinical Center Blood and Platelet Donors

Redesigned
Home Page

[Redesigned Homepage Demo](#)

Compared to [Current Homepage](#)



America's Research Hospital

The NIH Clinical Center is the nation's largest hospital devoted entirely to clinical research.

[Find out more](#)



We provide hope through pioneering clinical research to improve human health.

3 Ways You can Join a Study

1

[Search the Studies](#)

You can explore an extensive registry of publicly supported clinical studies conducted mostly in Bethesda, MD, and find a study that fits your symptoms.

2

[Contact a Specialist](#)

You can call our Office of Patient Recruitment at 800-411-1222 and speak with one of our Information Specialists or email our Information Specialists at ccopr@nih.gov.

3

[See Who Qualifies](#)

You can search the NIH Clinical Center's research studies to see if you or someone you know qualifies for a research study.



[Access Patient Portal](#)

Sign in or sign up for our FollowMyHealth Patient Portal to streamline your patient experience with easy access to your NIH Clinical Center medical records, educational materials, form downloads and submissions and more.



[Patient Services](#)

You may have to fill out a form — called a health or medical record release form, or request for access — send an email, or mail or fax a letter to your provider.



[Hear from Our Patients](#)

Patient testimonial videos, current and former patients share their experiences.

Extended Home Page

Back to: Home > About the Clinical Center

The National Institutes of Health Clinical Center, America's research hospital, is located on the NIH campus in Bethesda, Md. Through clinical research, clinician-investigators translate laboratory discoveries into better treatments, therapies and interventions to improve the nation's health.

About the NIH

About the Clinical Center

- Welcome and Overview
- Visitor Information
- Continuous Improvement in Patient Care
- Departments, Services and Offices
- Jobs and Opportunities
- Meet Our Doctors
- News and Events
- Senior Staff

Back to: Clinical Center Home > NIH Clinical Center: There's No Other Hospital Like It



The National Institutes of Health Clinical Center in Bethesda, Md., is the nation's largest hospital.

NIH Clinical Center: There's No Other Hospital Like It

The Clinical Center is a national resource that makes it possible to rapidly translate scientific observations and laboratory discoveries into new approaches for diagnosing, treating, and preventing disease. The NIH Clinical Center's vision is to lead the global effort in training today's investigators and discovering tomorrow's cures.

Improving for the Future

able to its patients and partners in research. The support patient outcomes and facilitate research.

ngineering (CCE) facility to meet increasing demand for personalized treatments. After a multi-year construction on safety and efficiency (link to Pharmacy story, once

ng that will house surgery, laboratory medicine and ne of the most advanced and technology dependent d to open in 2028.

han 500,000 since the hospital opened in 1953—are lted in a long list of medical milestones, including unotoxin to treat a malignancy (hairy cell leukemia); re development of six new, targeted treatments for ppression; the first gene therapy; the first treatment of IV and hepatitis viruses in blood, which led to a safer the world.

ress at the NIH Clinical Center. About half are studies of ten are not studied anywhere else. What researchers nding of common diseases. Most other studies are rapies in people. The clinical trials at the NIH Clinical man to test safety and efficacy.

About Us - Current

Back to: Clinical Center Home Page > About the Clinical Center > Welcome and Overview > Facts at a Glance

Clinical Center Overview

- Facts at a Glance
- Frequently Asked Questions (en español)
- Clinical Center Telephone Numbers
- Diversity, Equity, Inclusion and Accessibility at the Clinical Center
- Language Services
- Mission and Guiding Principles (en español)
- Our Accreditation
- Our Governance
- Our History
- Promoting a Hospital Free of Harassment and Discrimination
- Research at the Clinical Center
- Senior Staff
- Training at the Clinical Center

Facts at a Glance



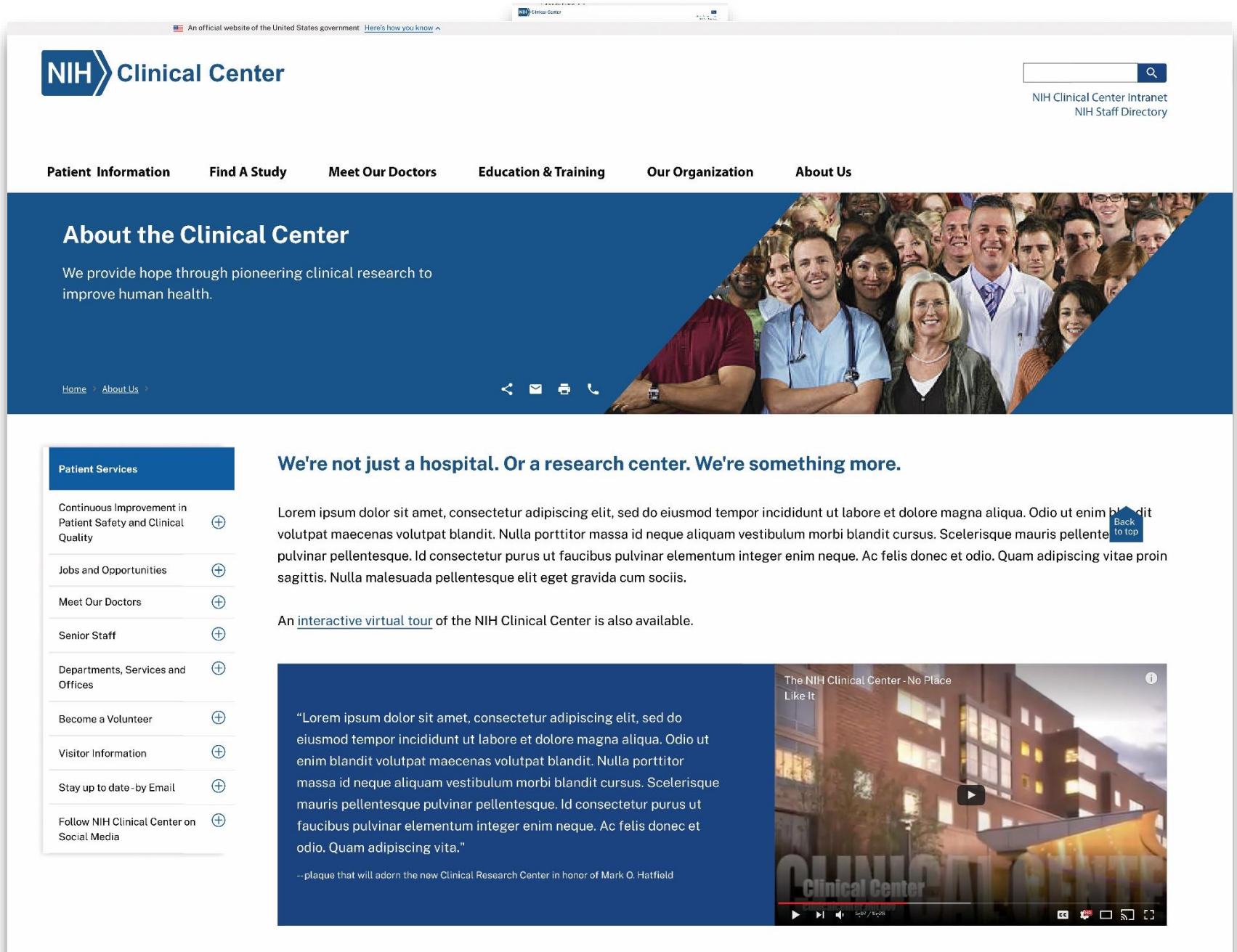
The Clinical Center consists of two main facilities:

The original Warren Grant Magnuson Clinical Center is a 14-story, 2.5-million-square-foot building made from seven million bricks, with more than 5,000 rooms, nine miles of corridor, 15 outpatient clinics and a Department of Laboratory Medicine housed in a space the size of a football field. The 870,000-square-foot Mark O. Hatfield Clinical Research Center has 200 inpatient beds and 93 day-hospital stations. Groundbreaking for a new Surgery Radiology and Lab Medicine wing occurred on May 16, 2023. The construction work is expected to finish in 2029.

Did you know the Clinical Center had:

- 6,301 new patients in 2023
- 3,110 inpatient admissions in 2023
- 81,596 outpatient visits in 2023
- An average hospital stay of 8.1 days in 2023
- Around 1,280 credentialed physicians, dentists, and PhD researchers
- 761 staff in nursing and patient care/support services
- 703 allied health-care professionals, such as pharmacists, dietitians, medical technologists, imaging technologists, therapists, medical records and medical supply staff

About Us - Redesign



Blood Bank - Current

Back to: Blood Donor Home Page > Save a Life.... Become a Blood Donor Today!

NIH Blood Bank Home

NIH Donor Center at Fishers Lane

Donate Now

- Know Before You Go
- About Us
- Can I Donate If...?
- How to Find Us
- After Your Donation
- Make an Appointment
- Types of Donations
- Update for LGBTQ+ Donors



Current Blood Shortages

African American Whole Blood Donors Urgently Needed

Blood type needs change daily. If you are not sure of your next eligible donation date, please call the NIH Blood Bank at (301) 496-1048.



NIH Blood Bank

Save a Life.... Become a Blood Donor Today!

The National Institutes of Health (NIH) Blood Bank depends on people like you to donate blood for patients in the Clinical Center. We are conveniently located on the first floor of Building 10, with reserved parking available while you donate. To schedule a donation, please call (301) 496-1048 or e-mail nihbloodbank@mail.cc.nih.gov to request that a recruiter contact you. Additional information is available.



What Happens to the Blood You Donate?

The blood you donate at the NIH Blood Bank is used to support the many patients who come from all over the world to receive treatment. The whole-blood and component requirements of the Clinical Center vary according to the needs of the current patient population. Typically, the following blood products are needed each month:

- 600 units of red blood cells to treat patients with chronic anemias associated with sickle cell disease, thalassemia, aplastic anemia, leukemia, or cancer
- 275 units of platelets to control bleeding in patients with leukemia, cancer, or who have had surgery
- 100 units of plasma for surgical patients, patients with cancer, and patients with immunologic deficiencies
- 20 units of cryoprecipitate for patients with a variety of bleeding disorders
- 10 units of granulocytes (white blood cells) for patients with serious infections associated with hereditary or acquired abnormalities of white blood cells.

The blood you give is never wasted. It is used every day of the year to treat Clinical Center patients who are participating in the medical treatment and research programs of the NIH. If your blood is not required for immediate use, it may be frozen and stored. Fractions of blood unsuitable for transfusion are used for research. Occasionally, the blood you give may not be required for a patient here, but it may be sent elsewhere in the community or the nation where it can be used to help save a life.

Please remember, there is no substitute for human blood. Human blood cannot be manufactured. People are the only source of blood. Much of the medical care of a NIH patient depends on the steady supply of blood from healthy, caring individuals like yourself. No miracle of modern medicine can help our patients who need blood if blood is not available.

To learn more about the Platelet Apheresis Donor Program or to make an appointment to enroll, call the Platelet Apheresis Donor Program Coordinator at (301) 496-4321.

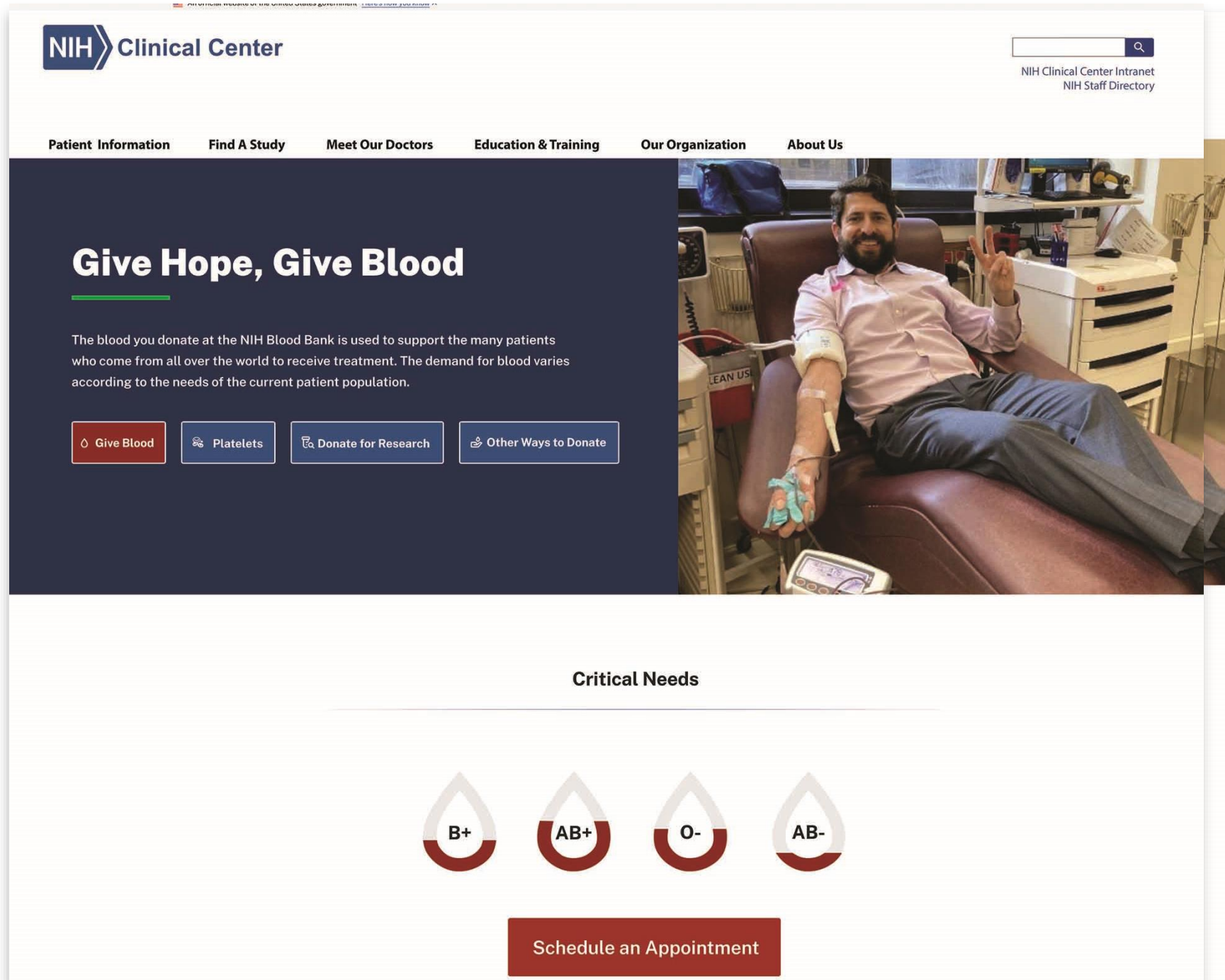
To learn more about the Hemochromatosis Donor Program or to make an appointment to enroll, call the Hemochromatosis Program Coordinator at (301) 435-3049.

To learn more about the Research Donor Program or to make an appointment to enroll, call the Research Donor Program Coordinator at (301) 496-0092.

NOTE: PDF documents require the free Adobe Reader.

This page last updated on 05/24/2024

Blood Bank - Redesign



Calendar(s) - Current

Back to: Clinical Center Home > Office of Communications & Media Relations > Upcoming Events

Office of Communications & Media Relations Upcoming Events

Sign up to receive email updates for NIH Clinical Center Events

Directions to the main NIH campus and off-campus facilities

Special Events

- Bike To Work Day**
May 17

Building 1 lawn

Join us – rain or shine – in celebrating National Bike Month. The NIH will host one of the 107 pit stops in DC, Maryland, and Virginia, supported by the Washington Area Bicyclists Association.

Registration for Bike to Work Day is free. Enter your employer as "MD Montgomery Co National Institutes of Health Bldg 1" and help NIH defend our proud title as most Bike to Work Day participants. The NIH is not affiliated with, nor does it endorse, any of the event.



- OCMR Home
- OCMR Contacts
- Media Resources
 - Submit Communications / Media Consent Forms
- Meet Our Doctors
- Newsletter (CC News)
- Podcast: Discovering Hope in Science
- Social Media
- Bulletin Board Flyers
- Annual Reports
- History of the Clinical Center
- Research at the NIH Clinical Center
- Clinical Center Tours
- Upcoming Events
 - Grand Rounds
 - Music in the Atrium
 - Additional OCMR Information (NIH Staff Only)

Back to: Clinical Center Home > Office of Communications & Media Relations > Upcoming Events > Music in the Atrium

- OCMR Home
- OCMR Contacts
- Media Resources
 - Submit Communications / Media Consent Forms
- Meet Our Doctors
- Newsletter (CC News)
- Podcast: Discovering Hope in Science

Office of Communications & Media Relations Music in the Atrium

All patients, their families and visitors as well as NIH staff are invited to attend these performances. The north atrium is a comfortable, welcoming gathering place at the center of the Clinical Center. These concerts are intended to support the Clinical Center's environment of care and healing.

"I love that NIH hosts concerts in the Clinical Center atrium. A tangible way that artists and scientists help make each other better, literally." - Barbra Streisand (Guest Speaker at the May 2018 NIH J. Edward Rull Cultural Lecture)

Back to: Clinical Center Home > Clinical Center Grand Rounds

Clinical Center Grand Rounds

CME Information Past Grand Rounds

Sign up to receive email updates for NIH Clinical Center Grand Rounds!

Activity Description

The NIH Clinical Center Grand Rounds, which is a weekly CME activity, aims to offer its audience a wide variety of topics from a diverse group of speakers to not only help them remain current on the latest advances in medicine, but to also assist them as they continue to grow professionally. All physicians, clinicians, biomedical researchers, nurses, and all other healthcare professionals within and outside the NIH community are welcomed to attend.

***Important Note:** Please see below for important information on CME and privacy policies.

The CME activity code will be posted at the beginning and end of the 12:00 pm lecture. If you need the code or have questions, email Rita Stevens, CME Administrator at rita.stevens@nih.gov.

June 2024 Clinical Center Grand Rounds

Wednesday, June 5, 2024

12:00 noon – 1:00 pm Live in Lipsett

Adolescent Bone Health

Catherine Gordon, MD, MS
Clinical Director & Senior Investigator
Division of Intramural Research
 Eunice Kennedy Shriver National Institute of Child Health and Human Development

- Lecture will also be archived on NIH Videocast

Wednesday, June 12, 2024

12:00 noon – 1:00 pm Live in Lipsett

Distinguished Clinical Teaching Award - John Laws Decker Lecture
Contemporary Clinical Medicine: Great Teachers
Co-Sponsored by the Foundation for the National Institutes of Health



This concert featured 15-year-old **Caesar Sant** on violin, National Human Genome Research Institute's **Dr. Francis Collins** on guitar and former National Cancer Institute Post-baccalaureate fellow **Robert Masi** on piano. This was the third time the group has performed together in the atrium.

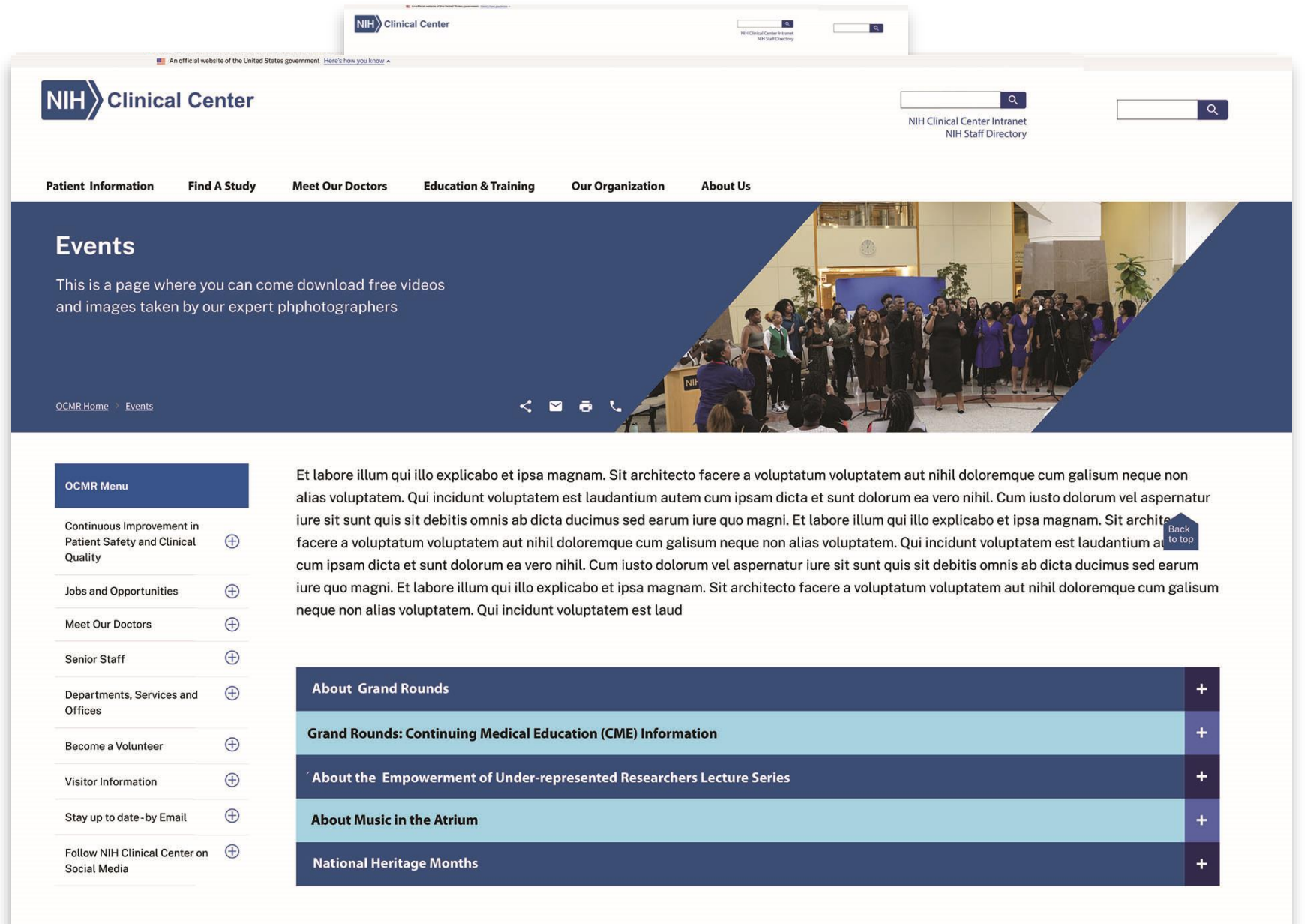


JazzyCopia performs regularly in the CC Atrium. The group of professors and alumni perform Classic Jazz, Brazilian classics and sometimes a little Funk. The group includes **Danny Villanueva** on percussion, **Joey Antico** on drums, **Gerry Kunkel** on guitar, **John Previti** on bass, and **Jon Ozmet** on piano. This performance was sponsored by the Foundation for Advanced Education in the Sciences.



d scheduling concerts that include wind
Please note this is subject to change at
the Clinical Center atrium, please submit
formance dates.
children and teens in the Nation's Capital
hope with hospital patients, senior citizens,
h the power of music.
young musicians proficient in a diverse
re common goal of making a positive
native power of music.

Calendar - Redesign



Senior Staff & Departments - Current

Organizational Chart PDF

Directory
Office of the Chief Executive Officer
Office of the Chief Scientific Officer

Departments & Offices
Administrative Management
Animal Care Program
Bioethics
Biomedical Translational Research Informatics
Research Informatics
Biostatistics & Clinical Epidemiology Service
Blood and Immune Deficiency Cellular Therapy Program
Chief Diversity Officer
Clinical Research Informatics
Clinical Research Training & Medical Education
Communications & Media Relations & Patient Recruitment
Credentialing Services
Critical Care Medicine
Edmund J. Safra Family Lodge
Ethics
Executive Office
Financial Resource Management
Hospital Administrative Support
Hospital Engineering and Facilities Services
Hospital Epidemiology Service
Hospitality & Volunteer Services
Internal Medicine Consult Service
Laboratory Medicine
Management Analysis & Reporting
Materials Management & Environmental Services
Medical Records
Nursing
Operations
Pain & Palliative Care
Patient Representative
Patient Safety & Clinical Quality
Patient Support Services
Pediatric Consult Service
Perioperative Medicine
Pharmacy
Positron Emission Tomography
Protocol Services
Purchasing & Contracts
Radiology & Imaging Sciences
Rehabilitation Medicine
Research Support & Compliance
Scientific Diversity Advisor
Social Work
Spiritual Care
Transfusion Medicine
Translational Behavioral & Health Disparities
Workforce Management & Development
Meet Our Doctors

NIH Clinical Center Senior Staff

Office of the Chief Executive Officer

Chief Executive Officer
James K. Gilman, MD

Chief Operating Officer
Plus A. Aiyelawo, FACHE

Chief Medical Officer
Colleen Hadigan, MD, MPH

Chief Nurse Officer
Barbara A. Jordan, DNP, RN, NEA-BC

Chief of Communications & Media Relations & Patient Recruitment
Justin Cohen, MS, MA

Executive Officer, Acting
Ila Anita Flannigan, MHSA

Chief Financial Officer
Sunil Vasudevan, ME, MS

Chief of Patient Safety & Clinical Quality
David M. Lang, MD, MPH

Departments & Offices

Administrative Management
Chief
Bridget Moore

Animal Program
Chief
Lisa G. Portnoy, DVM

Bioethics
Chief & Head, Section on Human Subjects Research
Christine Grady, PhD, MSN

-Additional Bioethics Leadership

Biomedical Translational Research Informatics
Chief, Acting
Jon McKeeby, DSc

Biostatistics & Clinical Epidemiology Service
Chief,
Nusrat Rabbee, PhD

Blood & Immune Deficiency Cellular Therapy Program
Chief
Theresa Jerussi, PA-C

Chief Diversity Officer
Chief
Walter Jones, MHSA

Chief Scientific Officer
Chief, Acting
Leighton Chan, MD, MPH

Clinical Research Informatics
Chief
Jon McKeeby, DSc

Clinical Research Training & Medical Education
Director
Thomas R. Burklow, MD

Communications & Media Relations & Patient Recruitment
Chief
Justin Cohen, MS, MA

Credentialing Services
Chief

Materials Management & Chief
Tsehai Crockett

Nursing
Chief Nurse Officer
Barbara A. Jordan, DNP, FACHE

-Additional Nursing Leadership

Nutrition
Chief
Annie Cichocki, MS, MSS, RD

Operations
Deputy Executive Officer
Ila Anita Flannigan, MHSA

Pain & Palliative Care
Chief, Acting
M. Jennifer Cheng, MD

Patient Representative
Antoinette Jones, MSOD

Patient Safety & Clinical Quality
Chief
David M. Lang, MD, MPH

Patient Support Services
Chief, Acting
Cheryl Swinson, MA

Pediatric Service
Chief
Deborah P. Merke, MD, MPH

Perioperative Medicine
Chief
Andrew Mannes, MD, MChE

-Additional Perioperative Leadership

Pharmacy
Chief
Richard DeCederfelt, RPh

Positron Emission Tomography
Chief

Senior Staff & Departments - Redesign

An official website of the United States government [Here's how you know](#)

NIH Clinical Center

NIH Clinical Center Intranet
NIH Staff Directory

[Patient Information](#) [Find A Study](#) [Meet Our Doctors](#) [Education & Training](#) [Our Organization](#) [About Us](#)

Our Organization

We provide hope through pioneering clinical research to improve human health.

[Home](#) > [About Us](#) > [Our Organization](#)

Meet our Senior Staff


Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nullam feugiat tellus eros, sit amet euismod sem bibendum quis. Sed dapibus dolor mattis quam elementum, nec lacinia dui venenatis. Phasellus posuere metus ullamcorper, iaculis augue id, tempus massa. Maecenas dignissim lacus ac magna dictum dignissim. Pellentesque magna turpis, sollicitudin eu rhoncus vitae.

[Back to top](#)


Search senior staff

Find a senior staff by last name initial


A	B	C	D	E	F	G	H	I	J	K	L	M
N	O	P	Q	R	S	T	U	V	W	X	Y	Z




James K. Gilman, MD
Chief Executive Officer



Pius A. Aiyelawo, FACHE
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Chief Medical Officer



Ila Anita Flannigan, MHSA, FACHE
Executive Officer, Acting

[James K. Gilman, MD](#) [Pius A. Aiyelawo, FACHE](#) [Colleen Hadigan, MD, MPH](#) [Ila Anita Flannigan, MHSA, FACHE](#)

Oh by the way:
Innovations

- Auto-survey option to provide feedback about a page
- Ability to add an AI chat function.
- Floating navigation options such as “Back to Top”.

Conclusion

Questions?