

**CEO Presentation  
to the  
Clinical Center Research Hospital Board**

**June 21, 2024**

**James K. Gilman, MD  
NIH CC CEO**

# Congratulations, Antoinette Royster 25 Years as CC Patient!



26 February 2024

## 25 Year Anniversary Message Antoinette Royster, NIH Patient

Hello Everyone,

Wow... It is now my 25th year being a patient at the *National Institute of Health (NIH)*. Thus, I would like to share with you all a little background on my journey to this facility.

From 1998 through 1999, I had several in-patient stays at the *Georgetown University Hospital*. In early 1999 while there, I met Dr. Laura O'Brien-Coster, who was doing her clinical rotation at that hospital. She took time out of her very busy schedule and told me about the *NIH*, plus tried to encourage me to enroll in a clinical trial.

Due to my severe anemia, I mentioned to her that I was very skeptical about enrolling because I had already been turned down numerous times by many drug companies, who were also conducting trials for my ailment. Meanwhile, I was continually getting physically weaker and weaker.

However, on February 10, 1999 - due to Dr. O'Brien-Coster's assurances that I would not be turned away from being treated, I attended my first appointment at the *NIH*. That was one of the best decisions I've ever made!

Now, it is 25 years later and I'm still alive; I am still receiving cutting edge-lifesaving treatment at the *NIH*; plus, I am blessed to have had some of their best clinical teams on my case and as my friends. And, by the way, my first physician fellow was Dr. O'Brien-Coster.

There are many other great healing clinicians, staff and contractors at the *NIH* that the **LORD** has placed in my life over the years that I would like to also mention such as Nurse Pamela Stoll; Dr. Janaki Kurrupu; Dr. Tara Palmore; Dr. Alice Pau; Ms. Senora Mitchell et al. Although I cannot name everyone in this email, I do want to say "THANKS TO ALL OF YOU", who have been with me on this tremendous journey in my life at the *NIH*, during these past 25 years!

To the entire *NIH Community* - May God Continue to Bless You - and give you perpetual knowledge in your mission of providing excellent lifesaving, biomedical, and public health research to the world!



**Congratulations, Nicole Farmer, MD, Staff Scientist,  
Acting Section Chief, Dietary Behaviors & Biopsychosocial Health Section,  
Translational Biobehavioral and Health Disparities Branch, NIH**

**Selected to be a 2024 NIH Distinguished Scholar!**

**Dr. Nicole Farmer**



- Alumnus of Howard University College of Medicine; Internal medicine training: Thomas Jefferson University Hospital
- Prior appointment at Johns Hopkins University Hospital
- Integrative Medicine Fellowship Training from the Center for Integrative Medicine, Univ. of Arizona and Duke University Leadership Program in Integrative Health and Well-Being
- **Prior Honors:**
  - **2020:** recipient of the William G. Coleman Minority Health & Health Disparities Research Innovation Award from NIH National Institute on Minority Health & Health Disparities for her work in exploring microbiome-related dietary metabolites in cardiovascular disease health disparities.
  - **2021:** Named Harvard Macy Fellow for work incorporating humanities into culinary medicine education and research.
  - **2022:** Dr Farmer's work featured in NIH Intramural Research Program's podcast, Speaking of Science

**The NIH Distinguished Scholars Program (DSP):**

- **Recruits:** cohort of up to 15 investigators from diverse backgrounds yearly and provides mentoring/other professional development activities to foster research and career success
- **Provides:** funding to support each scholar's research for the first four years of the tenure track appointment
- **Selection:** competitive with prestigious recognition of outstanding accomplishments both in scientific research and promoting diversity and inclusion

*Source: <https://diversity.nih.gov/act/NIH-distinguished-scholars-program>*

**Congratulations to our Team from the  
NIH Sterile Processing Section Nursing Department !!!!**  
**HHS FY 2023 Green Champion Award Winners**  
**Environmental Stewardship**  
**Small Group**

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*Belinda Avila*  
*Randy Caudle*  
*Christopher Doleman*  
*Katina Elie*

*Netsanet Fita*  
*Wondwesen Gebrecrestos*  
*Norman Hall*

*Georgine Hunter*  
*Dina Pokuaa*  
*Tofic Rahmeto*

- **In 2023:** the NIH Sterile Processing Section significantly reduced the environmental impact of sterilization packaging for surgical devices in the operating room.
  - Tremendous amount of daily waste reduced by switching all containers encased in wrap to metal containers with result of using 1 case of wrap per day to 1/month!
  - Prevented occasional delays in surgery (a hole in the wrap, could result in the item having to be re-wrapped and re-sterilized).
- **Ultimately this project provided a reduction in waste, a reduction of the carbon footprint, a reduction in budget costs, and a reduction in the workload.**

# NIH Clinical Center Graduation for GME Fellows

## June 14, 2024



- **1<sup>st</sup> CC-wide Graduation Ceremony for NIH Fellows from Graduate Medical Education programs**
- **74 Graduates from 30 Programs**



Joyce Y. Chung, MD  
Exec. Director, GME  
CC Office of Clinical  
Research Training  
and Medical Education

CLINICAL CENTER SUICIDE PREVENTION TOWNHALL

# *Suicide Prevention Reflections: Healthcare Providers with Lived Experiences*



**Erin Harlow-Parker, APRN, PMHCNS-BC**  
Manager of Child Advocacy Programs  
Behavioral Mental Health  
Children's Healthcare of Atlanta



**Janet West, MD, FAAFP**  
Family physician/ Flight surgeon  
Director for Professional Education  
Designated Institutional Official  
Naval Hospital Jacksonville

**Speakers with lived experiences of suicide attempt and death of a loved one will share their stories of recovery and resilience**

Guidance and resources will be available on site to support further discussion, including Q&A

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**When:** Thursday, May 30, 2024, 1 pm to 2:30 pm EST

(1-2pm presentations with Q&A, 2-2:30pm informal conversation with presenters and CC peer support)

**Where:** Building 10, CRC, Lipsett Auditorium and on NIH Videocast (*in-person attendance encouraged*)

**Who:** All NIH staff are welcome

*Organized by the CC Wellness Initiative, NIMH, CC Nursing, Spiritual Care, and Office of Patient Safety and Clinical Quality*

*Snacks and light refreshments are provided through the generosity of FAES*

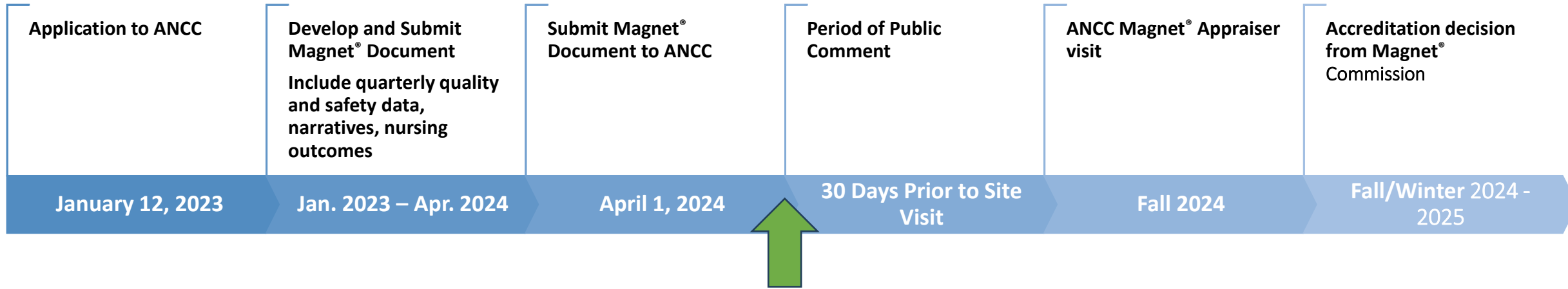


# **Current CC Leadership Vacancies**

- **CC Executive Officer**
- **CC Chief Scientific Officer\***
- **CC Chief, Office of Hospital Administrative Support\***
- **CC Chief, Pain and Palliative Care Service\***
- **CC Chief, Social Work Department\***

\* Searches well under way

# Magnet<sup>®</sup> Journey Updates



- **March 15<sup>th</sup>: Submitted Leadership Table and Demographic Data Collection Tool (DDCT) to American Nurses Credentialing Center (ANCC)**
- **April 1<sup>st</sup>: Submitted Magnet<sup>®</sup> document to ANCC**
- **Appraisers completed their review of the first chapter of the document (Organizational Overview) within 1 week and moved to review of the rest of the document. Review to be completed by Aug. 1<sup>st</sup>**
- **Magnet Document Submission Celebration held April 26<sup>th</sup>**
- **Preparations underway for site visit:**
  - **Magnet document to be available for CC and IC staff on MS Teams**
  - **Magnet Ambassador Retreat Aug. 1<sup>st</sup> – plan for staff communications and education**
  - **2<sup>nd</sup> Magnet Fair- date TBD**

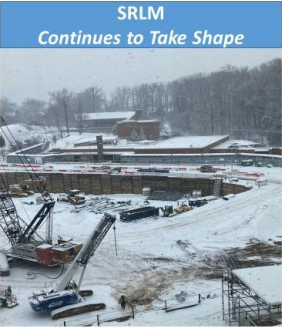


# SRLM *Continues to Take Shape*




## From 16 February 2024 CCRHB Meeting

22 January 2024



No longer have waterfront property but thinking about a ski chalet

From 20 October 2023 CCRHB Meeting



More details from Dan Wheeland later in this meeting

## From 20 October 2023 CCRHB Meeting

27 September 2023



Waterfront Properties Not for Sale

# April 25, 2024

## Take-You-Child-to-Work & Earth Day:



**Pictured: Sons of Juris Mohseni, Chief, OFRM & CC Budget Officer**

- Auggie (Augustus): almost 4 years old
- Magnus: almost 6 years old

## National DNA Day &

## NIH Statue Unveiling and Dedication of “The Ladder”

- “The Ladder” blends biblical imagery and modern science, drawing parallels between Jacob’s ladder and the structure of DNA.
- The bend in the path of the ladder is translated into the familiar double-helix of DNA.
- The 4 messengers “ascending and descending” become the 4 nucleic acids that encode genetic information. Mirroring these 4 messengers, or 4 nucleic acids, the 4 children climbing the ladder represent the diversity of humanity.





# 2024 JC Preparations Completed!!

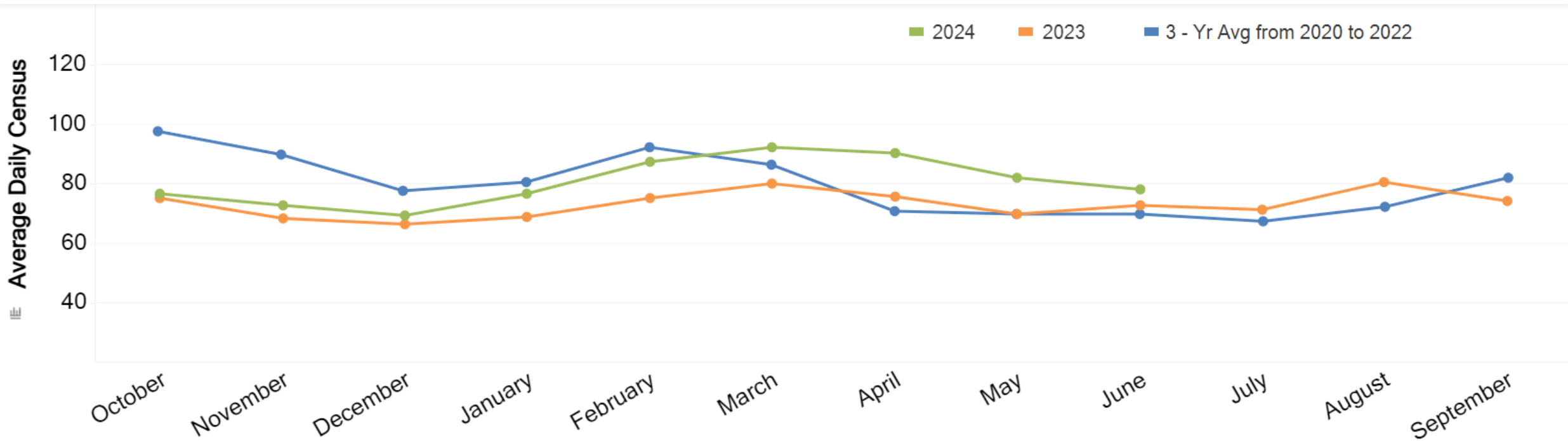
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- **2024 Survey:** Anticipated Late Summer/Early Fall per all prior surveys in past few decades
- **This Year:** Early Arrival April 9 – April 11<sup>th</sup>
- **Dr. Lang:** will share the positive outcomes of this “surprise” early visit in our next presentation!

# Fiscal Year 2024 YTD Average Daily Census

Through June 10, 2024



## ADC Stats:

3 - Yr Avg from 2020 to 2022 : 79.6  
FY Average 2023 : 73.1  
YTD FY 2024 : 80.7

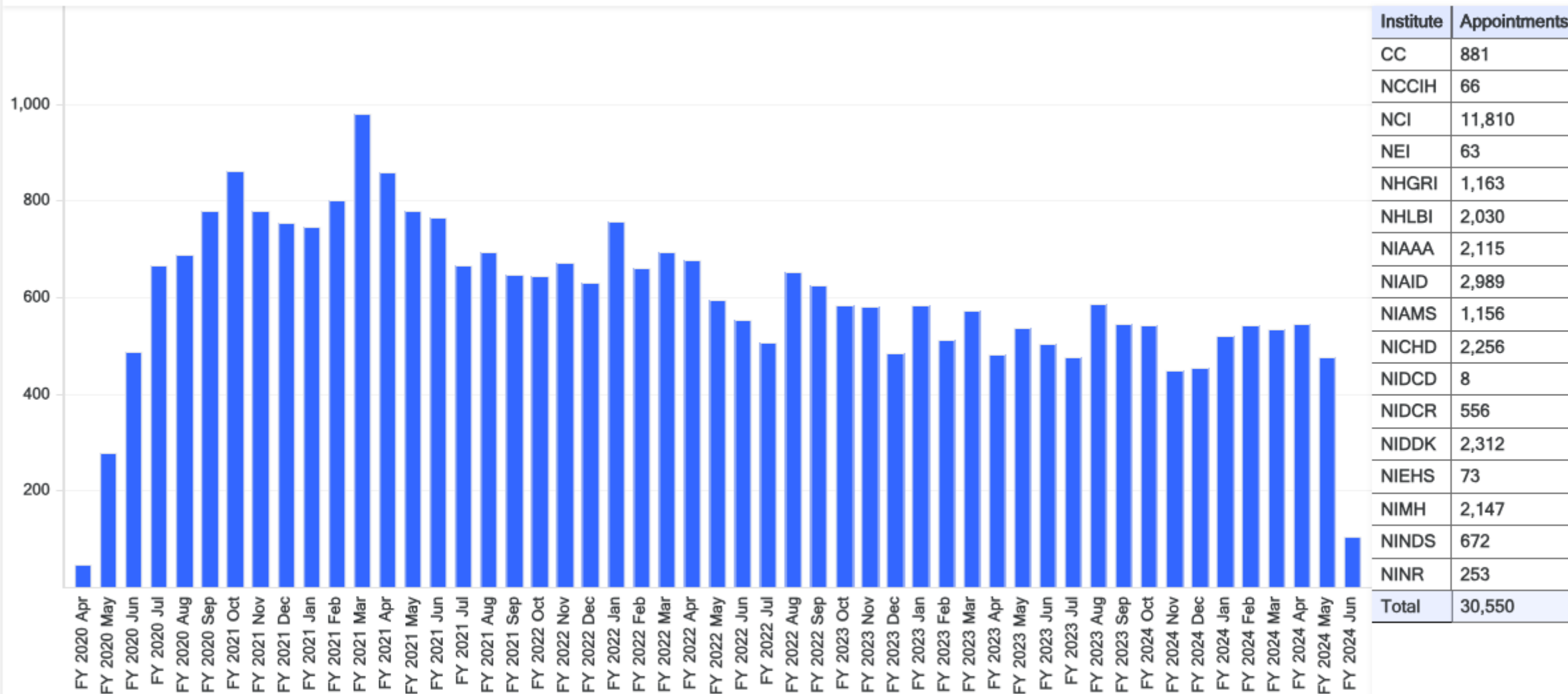
# Fiscal Year 2024 YTD Patient Activity

As of June 10, 2024

	Previous FY	Current FY	Var %
IP Admissions	2,168.0	2,337.0	8%
Average Length of Stay	8.2	8.3	2%
IP Days	18,315.0	20,502.0	12%
Average Daily Census	72.4	80.7	12%
OP Total Visits	56,052.0	56,289.0	0%
OP Clinical Visits	45,763.0	46,151.0	1%
OP Day Hospital Visits	10,289.0	10,138.0	(1%)
New Patients	4,333.0	4,344.0	0%

# Telehealth Visits By Month

April 2020 - June 10, 2024



- EIS' Telehealth data excludes any appointment status other than arrived or completed, test patients, occupational medicine service appointments, and interpreter services; therefore, the EIS data may be slightly lower than previously reported Telehealth data.

- The displayed data currently includes pre-registered patients, external location, re-activated patients, and some inpatient telehealth appointments. Please contact EIS at [eis@mail.nih.gov](mailto:eis@mail.nih.gov) or Health Information Management for additional details.

# Recent CC DEIA Programs (1 of 2)

**February 27, 2024: *Black History Month* – The CC DEIAAC and Music in the Atrium Series Present: Howard University (HU) - A Journey Through Song of the Underground Railroad**



CLINICAL CENTER'S DEIA ADVISORY COUNCIL PRESENTS:  
A JOURNEY THROUGH SONG OF THE UNDERGROUND RAILROAD

HOWARD UNIVERSITY  
DEPARTMENT OF MUSIC

- AFRO BLUE
- HU JAZZ SINGERS
- SAASY
- CLASSICAL

FEB 27 | 12 - 1:30 PM | NORTH ATRIUM

**March 11, 2024: *Women's History Month* – CC DEIA Lecture Series: The Wash and Spin to Health (WASH), A Community-Based Participatory Research Initiative with Dr. Roxanne Mirabal-Beltran, Georgetown University**



**NIH** Clinical Center  
**Wash and Spin to Health (WASH):  
A Community-Based Participatory  
Research Initiative**

**Mon., March 11**  
1 to 2:30 p.m.

**Guest Lecturer**  
Roxanne Mirabal-Beltran, PhD  
Assistant Professor, Georgetown  
University School of Nursing

Dr. Mirabal-Beltran will present her work including the creation of a community advisory board that informed WASH, which aims to address limited reproductive health literacy by employing laundromats as hubs for health outreach.

Results and future directions will be presented, including possibilities for collaboration with the NIH Clinical Center.

Lipsett Amphitheater and online  
videocast.nih.gov/watch=54490

**DEIA Lecture Series**  
Diversity, Equity, Inclusion, and Accessibility



# Recent CC DEIA Programs (2 of 2)

March 28, 2024: *Women’s History Month - CC DEIA Lecture Series: Humanizing Healthcare Disparities to Improve Health for All* with Sylvie Leotin, CEO Equify Health



The flyer features the NIH Clinical Center logo at the top left. The title "Humanizing Healthcare Disparities to Improve Health for All" is prominently displayed. Below the title, it specifies the date and time: "Thurs., March 28, 1 to 2 pm". The guest lecturer is identified as Sylvie Leotin, CEO of Equify Health. A short bio of Sylvie Leotin is provided, highlighting her experience in entrepreneurship and academia, and her founding of Equify Health. A QR code is located at the bottom right, with the URL videocast.nih.gov/watch=54254. The bottom of the flyer features the DEIA Lecture Series logo and the text "Diversity, Equity, Inclusion, and Accessibility".

April 4, 2024: *“Spanish-English Exchange Circle”*  
Facilitated by M. Barnes, RMD & L. Molina, NINDS



The flyer is titled "Spanish-English Exchange Circle" and is presented by the NIH Clinical Center's Diversity, Equity, Inclusion and Accessibility Advisory Committee. It is scheduled for April 4 from 12-1 pm in CC Hatfield Room 3-2550. The purpose is to provide a space for individuals to learn about the customs, dialects, and communities of Hispanic and English-speaking countries. Facilitators are listed as Milan Barnes and Lily Molina, with their respective photos. A QR code is provided for registration, along with the meeting ID (236 479 908 152) and password (3miWZH). An option to join via MS Teams is also mentioned.

May 9, 2024: *“Lessons learned from COVID-19: Promoting representation of diverse populations in research”*  
Speakers:

- **FDA:** Christine S. Lee, Pharm.D., PhD
- **NIH CC:** Gwenyth Wallen, PhD, RN, Nicole Farmer, MD & Cecelia Henry, MS, RN
- **NINDS:** Richard T. Benson MD PhD & Marlene Peters Lawrence MAS, BSN, RN, RRT
- **NHLBI:** Christina Lockett, MSN, RN, CCRP, OCN, CNL
- **NIDCD:** Joshua Levy MD, MPH, MS & Cendrine Robinson, PhD, MPH

# Masks Are Optional

El uso de mascarilla es opcional



## Staff Will Mask On Request

El personal usará mascarilla si se lo pide



## On *Monday, 20 May 2024*, the CC moved to a mask optional status

- Wearing a mask will be optional for patient care areas unless a patient is on a certain type of isolation for which a mask is required.
- Patients may request that masks be worn by their care team. These requests will be honored.
- The mask policy will be updated when surveillance data indicate increasing respiratory virus activity in the community.
- We fully anticipate the need to return to masking in patient care areas this fall.

# **What to Expect in Summer/Fall 2024**

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- **Fill Staff positions and key leadership positions**
- **Continue CC focus on:**
  - **DEIA**
  - **Care of pediatric patients**
  - **Staff well-being**
- **Finish the Magnet Journey**
- **Follow-up recommendations post – JC survey**



*CLINICAL AND SAFETY PERFORMANCE METRICS*  
Executive Dashboard

NIH Clinical Center  
June 2024

- **CC Quarterly report provided to CCRHB members prior to every meeting**
- **Post meeting, report posted on CC website for public viewing**

**Any questions/comments for Dr. Lang?**



**Twenty-seventh Meeting of the Clinical Center Research Hospital Board  
National Institutes of Health (NIH)  
Location: Building 31, C Wing, Floor 6, Rooms A & B**

**AGENDA**

**Friday, June 21, 2024**

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**OPEN SESSION**

9:00 AM	<b>Welcome &amp; Board Chair's Overview</b> ➤ Nina F. Schor, MD, PhD, <i>Deputy Director for Intramural Research, NIH; and Designated Federal Official, NIH Clinical Center (CC) Research Hospital Board</i>
9:10 AM	<b>NIH Director's Remarks</b> ➤ Nina F. Schor, MD, PhD, <i>Deputy Director for Intramural Research, NIH; and Designated Federal Official, NIH Clinical Center (CC) Research Hospital Board</i>
9:40 AM	<b>The National Institutes of Health All of Us Research Program</b> ➤ Geoffrey Ginsburg, MD, PhD, <i>Chief Medical &amp; Scientific Officer, NIH All of Us Research Program</i>
10:20 AM	<b>NIH CC CEO Update</b> ➤ James K. Gilman, MD, <i>Chief Executive Officer, NIH Clinical Center</i>
10:50 AM	<b>Report: The Joint Commission Survey April 9 – 11, 2024</b> ➤ David Lang, MD, MPH, <i>Director, Office of Patient Safety &amp; Clinical Quality, NIH CC</i>
11:20 AM	Discussion/Break
11:40 AM	<b>NIH Clinical Center Website Redesign Initiative</b> ➤ Justin Cohen, MS, MA, <i>Chief, Office of Communications &amp; Media Relations, NIH CC</i>
12:10 PM	<b>The Undiagnosed Diseases Program (UDP) and Network (UDN)</b> ➤ William Gahl, MD, PhD, <i>Senior Investigator, Medical Genetics Branch, and Director, Undiagnosed Diseases Program, NIH National Human Genome Research Institute (NHGRI)</i>
12:40 PM	Discussion/Closing Remarks
1:00 PM	Adjournment

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# Meet the NIH Detectives Cracking Medicine's Toughest Cases

When people suffering from mysterious afflictions have nowhere left to turn, they come to NIH's Undiagnosed Diseases Program in Bethesda, where a team specializing in ultra-rare genetic disorders takes on cases that have stumped the medical world—and offers patients new hope.

WRITTEN BY MATT RIBEL  | PHOTOGRAPHED BY JOSHUA COGAN | PUBLISHED ON MAY 7, 2024

