Department of Perioperative Medicine (DPM) and Interprofessional Total Quality Management (TQM) for Maximizing Patient Safety and Quality

Optimization & Opportunities

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Optimization & Opportunities

• Data optimization and utilization

• Standardization across DPM, Procedure Services and Interventional Radiology

• Improving the patient experience

• Goals for the future
Quality Management and Best Practices

Lagging Indicators

Financial
Customer Value

Internal Business Processes
People – Learning and Growth

Leading Indicators

Clinical Governance Framework

Accountability
Stakeholder Involvement
Risk Management
Clinical Governance
Compliance and Standards
Clinical Audit
System and Process
Service User and Staff Experience
Clinical Effectiveness
CPD
Complaint and Complement
Excellence Outcome
Transparency
Learning and Sharing
Improving Quality of Care
Real Time Tracking Boards

“Real-time” tracking and communication tool used to display perioperative information on Dashboards and includes OR staff DOS workflows, patient surgical navigation, procedures, times and locations. These dashboards are located in strategic areas throughout DPM.
Data Analytics