

CEO Presentation to the CCRHB

16 October 2020

**James K. Gilman, MD
NIH CC CEO**



Monday, October 5, 2020

NIH intramural researcher Dr. Harvey Alter wins 2020 Nobel Prize in Physiology or Medicine

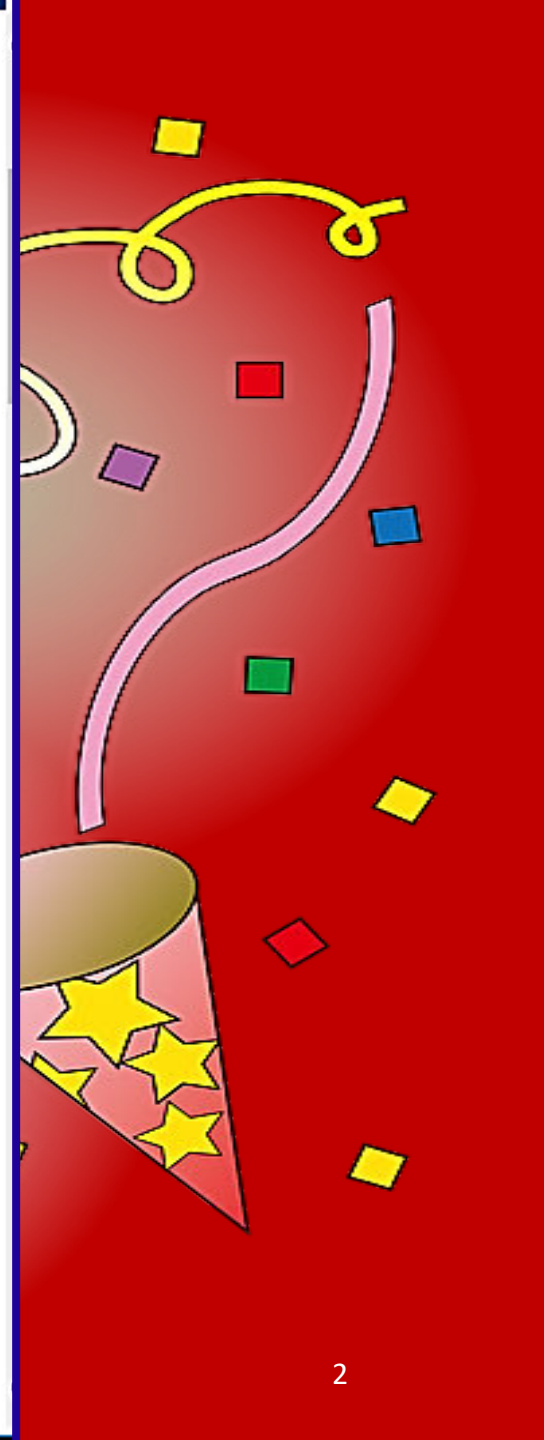


National Institutes of Health intramural researcher Harvey J. Alter, M.D., has won the 2020 Nobel Prize in Physiology or Medicine for his contributions to the discovery of the hepatitis C virus. Dr. Alter is a Senior Scholar at the NIH Clinical Center's Department of Transfusion Medicine and shares the award with Michael Houghton, Ph.D., University of Alberta, Canada, and Charles M. Rice, Ph.D., Rockefeller University, New York City.

The Royal Swedish Academy of Sciences said, "Prior to their work, the discovery of the Hepatitis A and B viruses had been critical steps forward, but the majority of blood-borne hepatitis cases remained unexplained. The discovery of Hepatitis C virus revealed the cause of the remaining cases of chronic hepatitis and made possible blood tests and new medicines that have saved millions of lives."



Dr. Harvey J. Alter *Clinical Center*



Annual Awards:

Clinical Recognition & CC Administrators of the Year

Staff Clinician of the Year:
Stephanie Goff,
Staff Clinician, Surgery Branch, NCI



Physician Assistant of the Year:
Theresa Jerussi, PA, Admin. Head, BID-CTP Program

Clinical Center Administrators of the Year:



**Patricia Coffey, Chief,
Health Information Management**



**Bernard Harper, Chief,
Materials Mgt. Environmental Services Dept**

More Recent Awards & Honors

- **Congratulations, Dr. Diane Damiano (upcoming CCRHB speaker)!**

- Awarded the *Allies of the Disability Community Award* at Wednesday's 2nd annual "Cultivating Inclusion: Honoring NIH Champions and Allies of Disability" awards ceremony

- **SuperSTARS:**

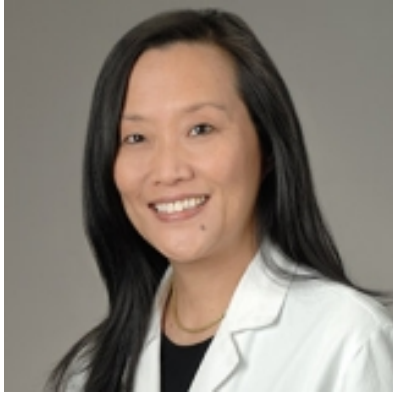
- Awards to staff who go above and beyond to keep patients & employees safe, prevent harm, and promote a culture of patientsafety

- **4 honorees: 3/01/2020 – 8/31/2020:**

1. *Ashley Devries, Nursing, 3NE*
2. *Curtis Young, Patient Care Technician*
3. *Mary Bowes, Nursing, OP9*
4. *Raj Kanagarathinam, Phlebotomist, DLM*



Appointment of Janice Lee, DDS, MD, MS, as Deputy Director for Intramural Clinical Research (DDICR)



- **Current Clinical Director, NIDCR**
- **Dr. Lee brings to this position:**
 - expertise in surgery
 - outstanding translational research and experience managing a clinical research program at NIH
- **In this role, Dr. Lee will**
 - continue her pioneering studies on craniofacial developmental anomalies
 - oversee the NIDCR clinical and translational research program
 - work as DDICR, reports to the DDIR (not to CC CEO), to support clinical research and clinical researchers and clinicians at the NIH



Staffing Updates

- **Vacancy: Chief Medical Officer**

- **Welcome!** Dr. Colleen Hadigan began serving as the Acting CMO last week for ~ 6 months
- **THANKS!** Drs. Chan, Frank, Jones, Mannes, Masur, Merke, and O'Grady, for Acting CMO rotating coverage since January
- **New Search Pending**



- **Vacancy: Chief, Transfusion Medicine Department**

- **THANKS!** Dr. Cathy Cantilena for serving as Acting Chief since last fall

Farewell, Laura Lee!



- 32 years CC commendable service
- Laura is retiring from NIH in ~3 weeks to embark on her next patient safety adventure:
 - Joining MedStar Health as their system-wide *Senior Director for High Reliability and Patient Safety*
 - In this role, Laura will lead the development of Medstar's strategy for high reliability, prioritize, and operationalize patient safety initiatives across the system's hospitals & ambulatory care sites
- Mary Sparks will serve as Acting Director of Patient Safety & Clinical Quality

Laura's Recent Honor: 2019 Secretary's Award for Meritorious Service
HHS Departmental Awards are the highest awards issued by the department

2020 Culture of Patient Safety Survey



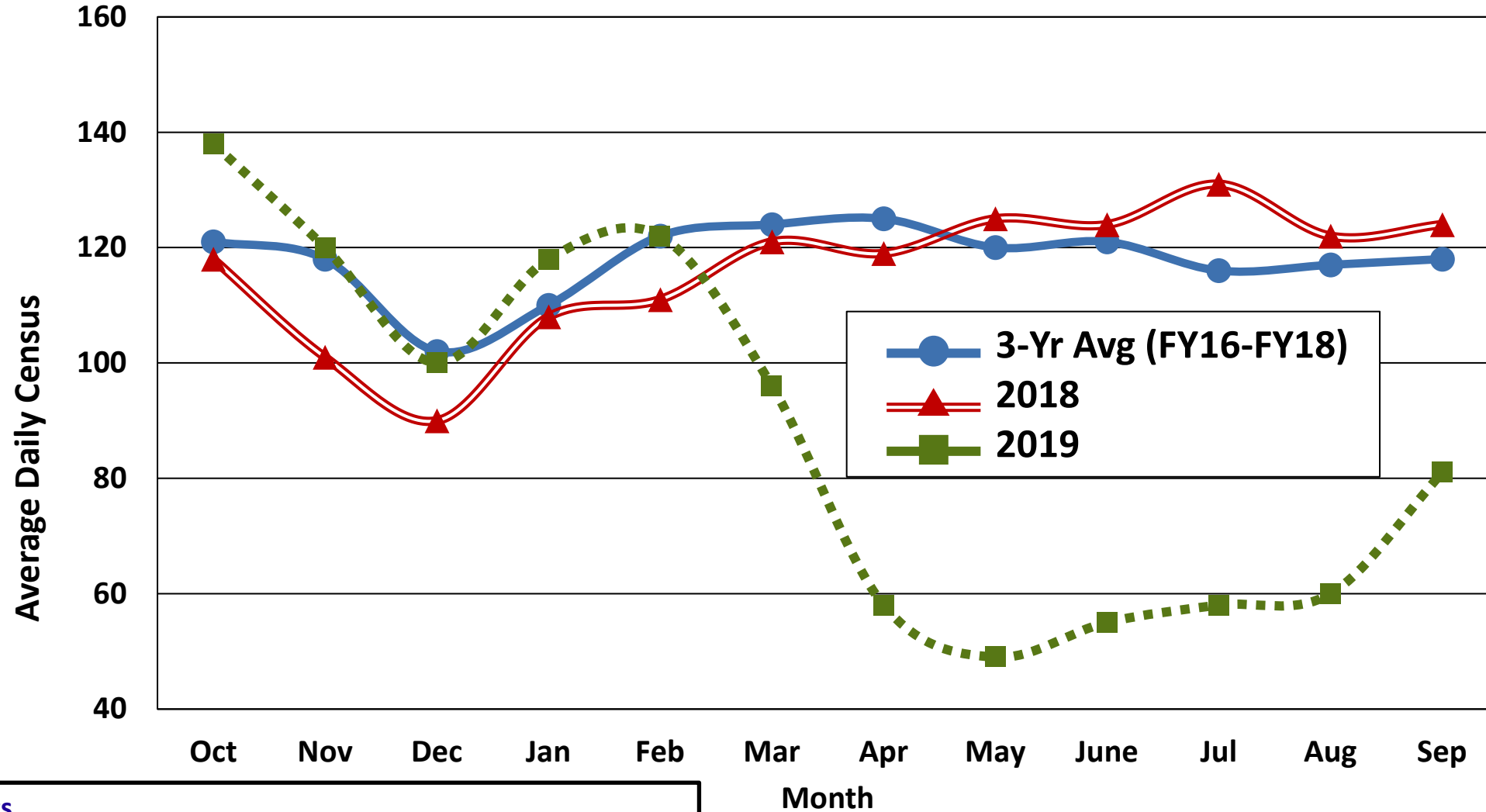
**CC improved in each of the
12 domains compared to
2017 scores!**

Overall Patient Safety Grade Comparative Results for NIH Clinical Center

Excellent + Very Good	NIH	AHRQ
2020	77	78
2017	70	76

Average Daily Census

Through September 30, 2020



ADC Stats

- **3-Year Average (FY 2016-2018) = 115.4**
- **Year End FY 2019: 116.6**
- **Year-to-Date FY 2020 (as of 9/30/2020): 86.7**

CLOSEOUT: 2020 Priorities (Pre-Pandemic)

- **Magnet Status - Progress**
- **Talent Management**
- **Staff Safety – Implementing AHaRT and BRT**
- **Sim and TMED**
- **Improving Neuro Assessment**



**Updates at
July CCRHB
meeting**

Magnet Updates and Progress



#TogetherWeRise

- **October 1st:** Official Magnet Kick Off Event & CCND Nursing Awards Ceremony
 - *Key Note Speaker:* Dr. Lynn Gallagher-Ford, Ohio State University Faculty & pioneer researcher for Evidence-based Practice (EBP) implementation and sustainability in healthcare settings.
- **October 19th:** Outreach to involve CC Patient Advisory Group
- **October Launches:**
 - **Online Resources:**
 - [CCND Journey to Magnet Website](#)

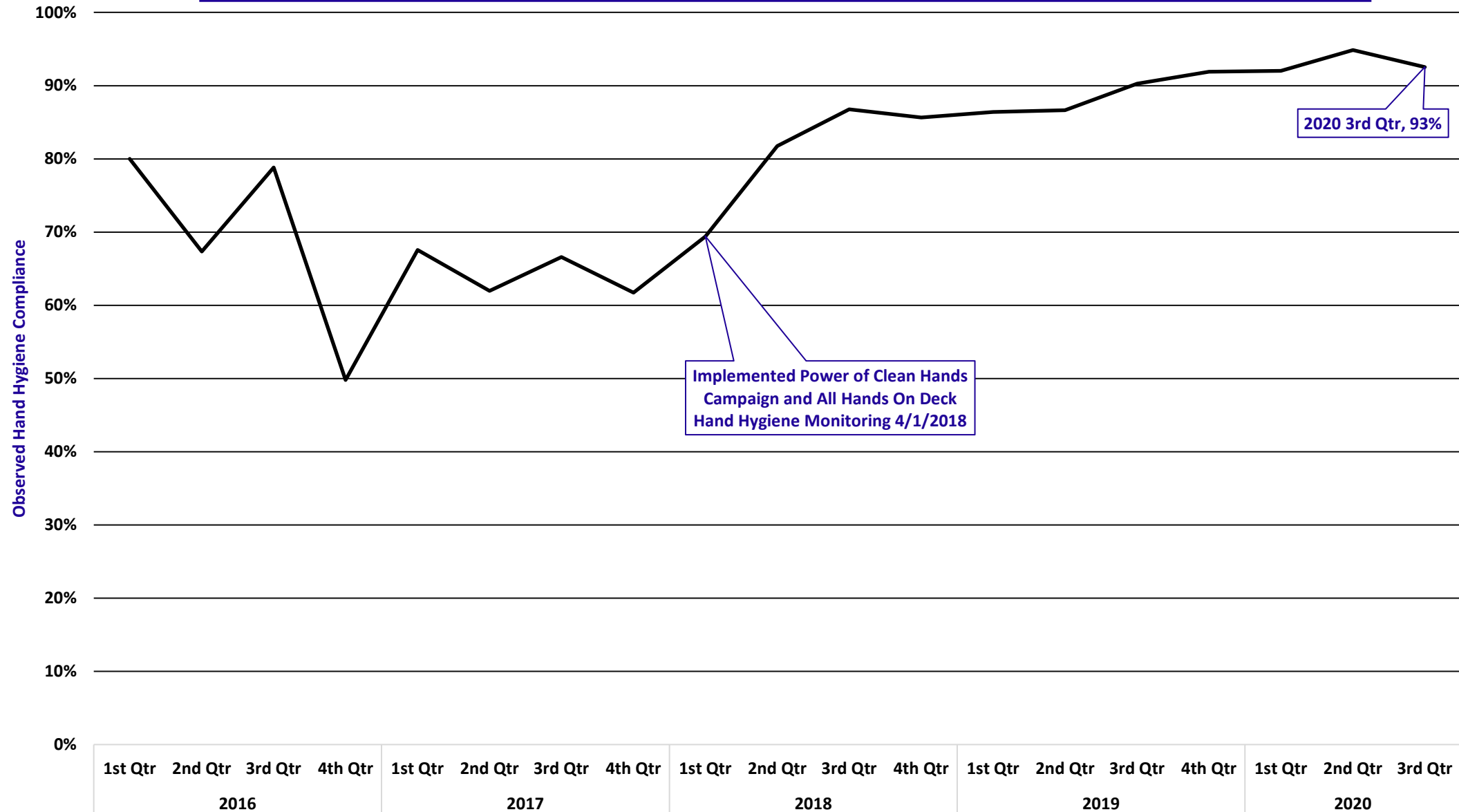
 - MS Teams Site *NIH CC Magnet Gateway* coming soon!
 - **NIH CC Magnet Ambassador Team:** Key staff for Magnet readiness

Talent Management

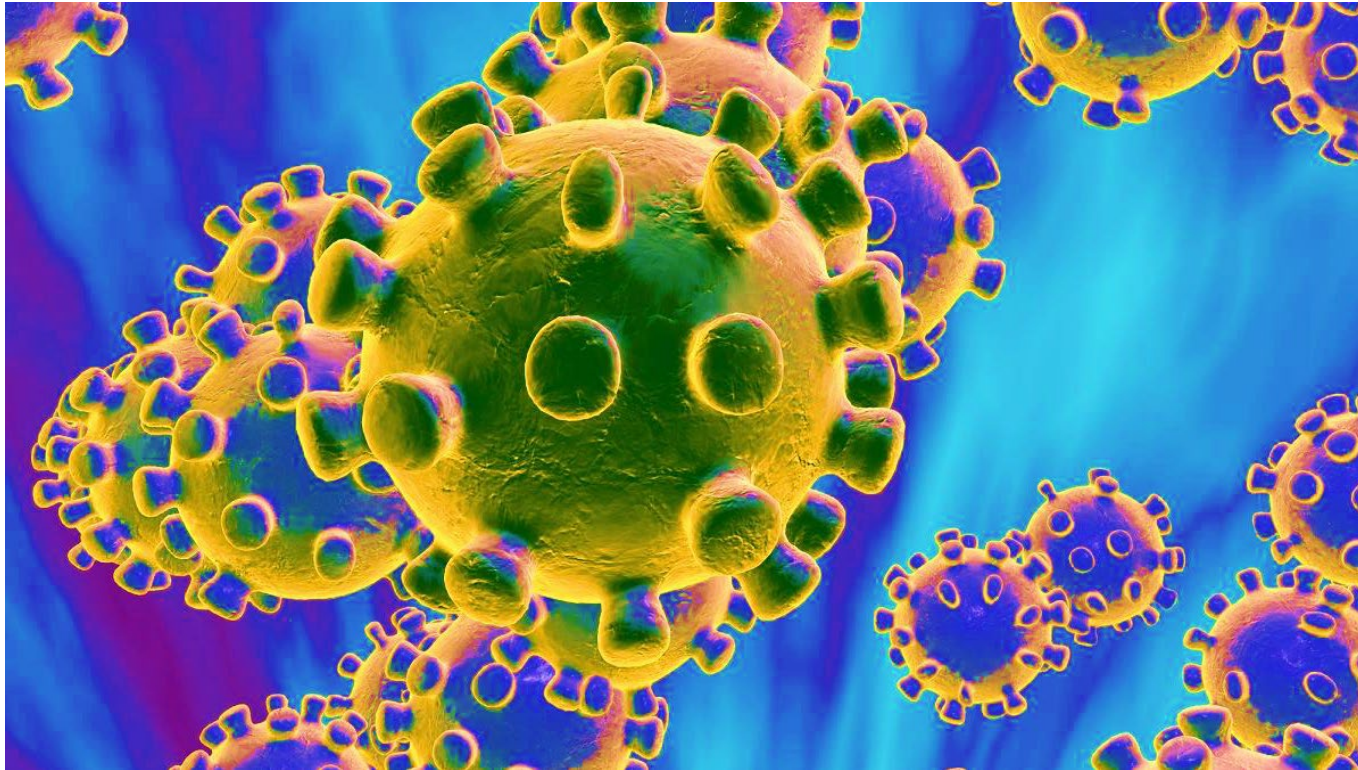
Talent Management / Individual Development Plans (IDP)/ Onboarding:

- **Goal:** Implement a major initiative to recruit & retain the best of the best.
- **Vision:** The CC is committed to attracting the best in the world and when they arrive do the best we can to provide a welcome onboarding and a committed engagement to ensure their success and continued dedication to the CC Mission and Values, providing the best patient care and clinical research possible.
- **Process:** includes a custom onboarding and new IDP process along with many in-house developed and provided training programs

Staff Hand Hygiene Compliance by Quarter, July 1, 2015 – September 30, 2020



CC & 2019 Novel Coronavirus (2019-nCoV) & Influenza



Foil the Flu 2020

Ongoing CC Safeguards

- To protect the health & safety of patients, visitors & staff, **these CC infection control measures continue and have NOT changed:**
 - **Daily screening:** of every patient, visitor and staff who enter the CC.
 - **Masking:** each patient, visitor & staff member receives a mask at entry to Building 10 that the individual is expected to wear when around others.
 - Patients and rooming-in visitors are asked to wear their face mask whenever healthcare staff member enters the room.
 - **Social distancing:** each patient, visitor and staff member (not directly involved in hands-on patient care) is generally expected to maintain a minimum distance of 6 feet from other individuals
 - **Surveillance testing:** scheduled or walk-in, results returned through secure email to your patient portal account
 - **Elevators:** All elevators within Building 10 operate with a 4 person capacity.

Building 10 Entry Point Screening

- **March 12** – set up screening stations in three locations (South Lobby, North lobby, P1 lobby) employees and visitors screened
- **March 25** – fourth screening location opened up – employee screening began
- **April 2** – 100% masking began
- **Screening:** >500,000 persons



Screening expanded – visitor policy

- March 22 – new visitor policy
- Visitors no longer permitted with exceptions
- One visitor for pediatric patient
- 2 visitors for end of life
- All other exceptions cleared through Patient Representative – CAPT Jones

COVID
CORONAVIRUS
DISEASE
19

STOP THE SPREAD OF GERMS

VISITORS

FOR THE SAFETY OF OUR PATIENTS AND STAFF,

EXCEPTIONS:

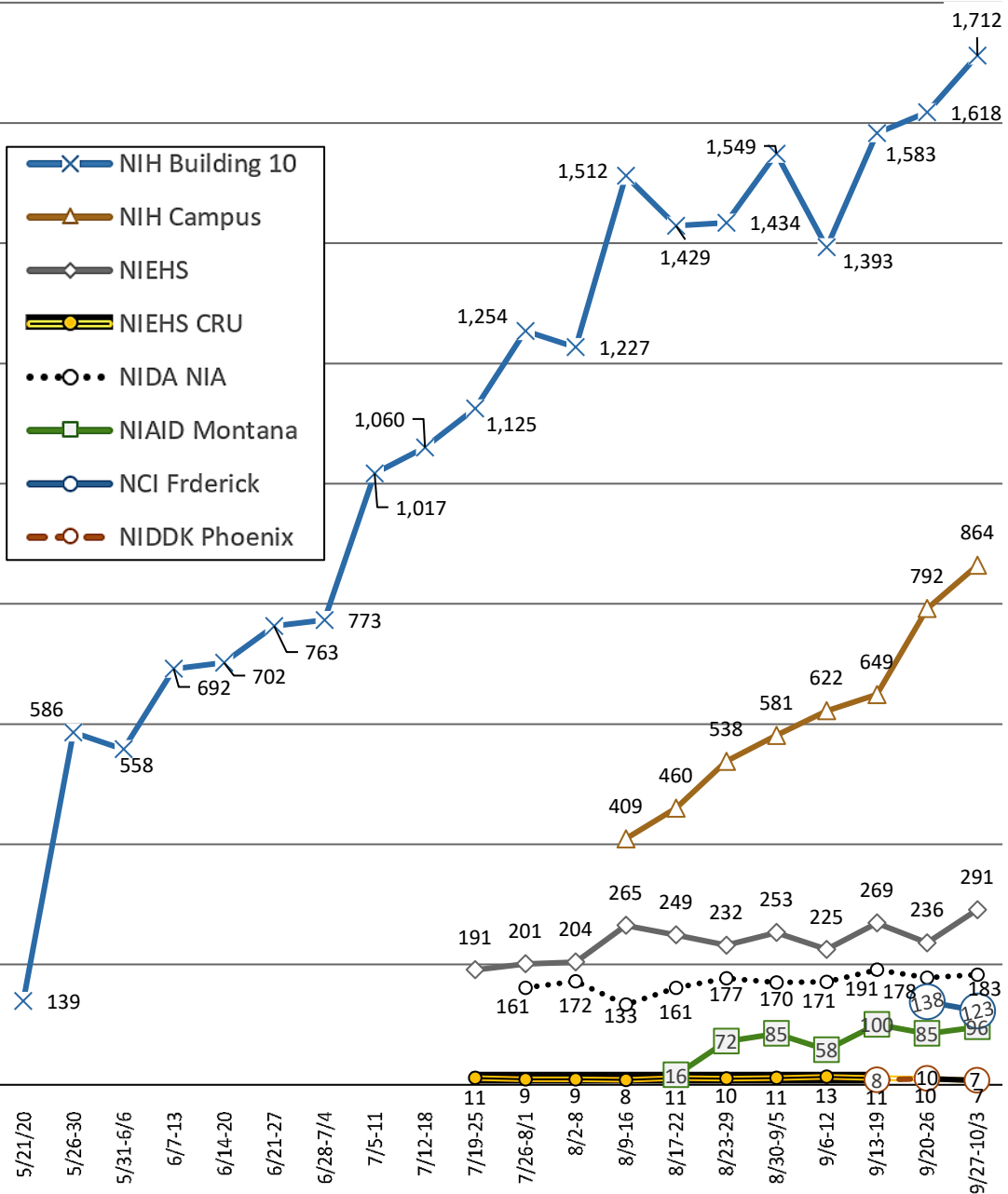
- PATIENTS UNDER AGE 18 MAY HAVE ONE VISITOR, PARENT, OR GUARDIAN
- PATIENTS WHO ARE AT THE END OF LIFE MAY HAVE TWO VISITORS
- PATIENTS UNDERGOING SURGERY/ PROCEDURES MAY HAVE ONE VISITOR

Testing: saliva vs mid-turbinate

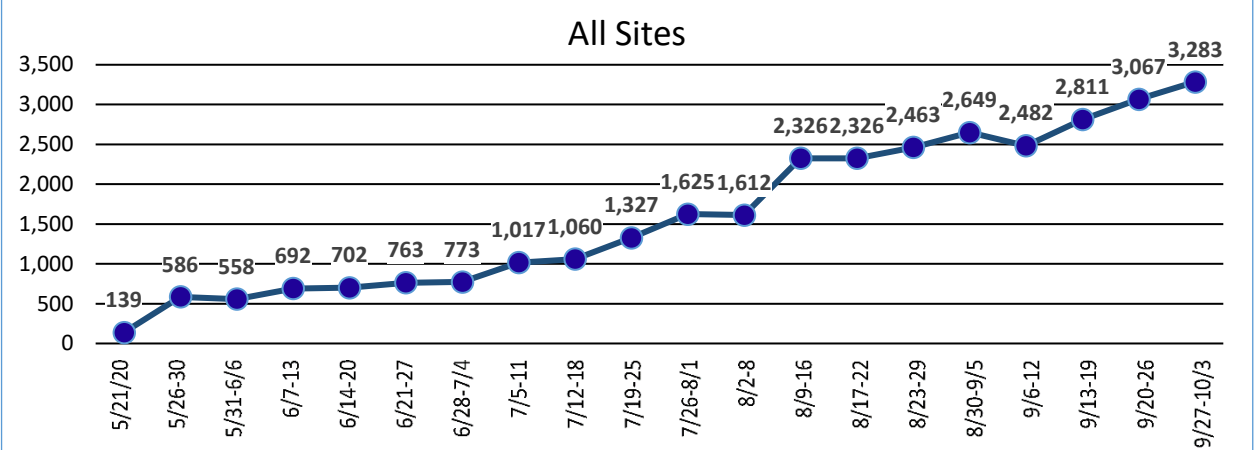
- In August, FDA authorized use of a new method of processing saliva samples when testing for COVID-19 infection*
- A group of staff led by Dr. Frank of DLM completed a study to show that saliva is almost as sensitive as the mid-turbinate swab for finding COVID-19 infection.
- CC offers saliva testing in addition to mid-turbinate swab testing on the 5th floor.
 - Scheduling testing appointment using the website at <https://clinweb.cc.nih.gov/cct>
 - At check in, you will choose your collection preference and bar code on label identifies test you selected:
 - you will be given a container to collect your saliva in a room if that is what you have chosen
 - or, you enter a room where nurse collects a mid-turbinate swab as we have been doing
- Mid-turbinate swab is still recommended as first choice but saliva is a good second choice for anyone still struggling with having a swab inserted into their nose.

* <https://www.fda.gov/news-events/press-announcements/coronavirus-covid-19-update-fda-issues-emergency-use-authorization-yale-school-public-health>

COVID-19 Tests at All NIH Sites as of 10/3/2020.



	NIH Building 10	NIH Campus	NIEHS	NIEHS CRU	NIDA NIA	NIAID Montana	NCI Frderick	NIDDK Phoenix	Total All Sites
5/21/2020	139								139
May 26-May 30	586								586
May 31-June 6	558								558
June 7-13	692								692
June 14-20	702								702
June 21-27	763								763
June 28-July 4	773								773
July 5-11	1,017								1,017
July 12-18	1,060								1,060
July 19-25	1,125		191	11					1,327
July 26-August 1	1,254		201	9	161				1,625
August 2-8	1,227		204	9	172				1,612
August 9-16	1,512	409	265	8	133				2,327
August 17-22	1,429	460	249	11	161	16			2,326
August 23-29	1,434	538	232	10	177	72			2,463
August 30-September 5	1,549	581	253	11	170	85			2,649
September 6-12	1,393	622	225	13	171	58			2,482
September 13-19	1,583	649	269	11	191	100			2,811
September 20-26	1,618	792	236	10	178	85	138	10	3,067
Sept 27 - October 3	1,712	864	291	7	183	96	123	7	3,283
	22,126	4,915	2,616	110	1,697	512	261	25	32,262



NIH National Institutes of Health
Office of Research Services
Serving the NIH Community

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COVID-19 is an emerging, rapidly evolving situation.

Get the latest public health information from CDC Get the latest research information from NIH NIH staff guidance on coronavirus (NIH Only)

Foil the Flu

- Immunization Schedule and Registration
- NEW! Flu FAQs**
- Community Resources
- Information on Influenza
- Injecting Truth into Flu Vaccine Misconceptions

ORS Foil the Flu Immunization Schedule and Registration

2020-2021 Immunization Schedule and Registration

View the immunization 2020 schedule, including off-campus dates for Shady Grove, Bayview, Poolesville and Rockledge locations.

Schedule Your Appointment

For assistance with scheduling your appointment, review our registration user guide.

2020 Flu Vaccine

Sept 28th thru Nov. 6th



2 BIG CHANGES THIS YEAR!!

(1) Clinic is appointment only, no drop ins

(2) Location:

- **On campus staff: B1 cafeteria;** accessible only from the outside entrance, not from within Bldg 10
- **Off-campus: for staff not working on campus**
Shady Grove, Bayview, Poolesville and Rockledge

Deadline for patient care staff to receive vaccine is 12/4

See: <https://www.ors.od.nih.gov/flu/Pages/default.aspx>
https://www.ors.od.nih.gov/flu/Pages/flu_faq.aspx

Foil the Flu FAQs

Who Can Get The Vaccine

- Who is eligible to receive the vaccine?
- Who should not get the vaccine?
- If I have a cold, can I get the flu vaccine?
- If I am pregnant, can I get the flu vaccine?
- Why is the flu vaccine mandatory for NIH workers with patient contact?

COVID-19 and The Flu

- Will the flu vaccine protect me from COVID-19?
- If I get sick, how will I know if it is flu or COVID-19?
- Is it possible to test positive for flu and SARS-CoV2, the virus that causes COVID-19 disease, at the same time?
- If I become ill after getting the flu vaccine, what should I do?
- Where can I get more information about flu and COVID-19?

Vaccine Clinic Schedule and Location

- Where will the vaccine be offered?
- Can I come on any day to get my flu vaccine?
- How do I schedule my vaccine appointment?
- I work on weekends and nights. Are there any convenient times for me to get the flu vaccine at NIH?
- Where can I get the vaccine if I cannot get it here?

What Happens at The Flu Clinic

- How am I protected from COVID-19 while getting my flu vaccine?
- What should I wear to make it easier to get the flu vaccine?
- What should I expect upon arrival at the flu clinic?
- Will I get confirmation after receiving the vaccine?
- How do I get documentation that I received the flu vaccine?

The Vaccines

- Why do I need to receive the flu vaccine every year?
- What is the composition of this year's seasonal influenza vaccine?
- Can the vaccine provide protection against other strains of influenza not contained in this year's vaccine?
- Am I protected right away when I get the flu vaccine?

NEW!

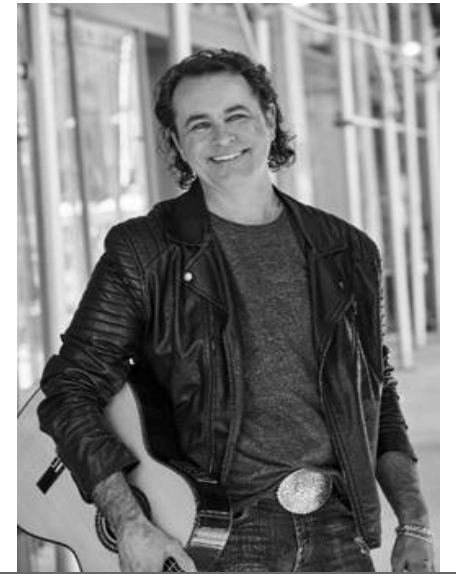
Weaving Changes into Our Fabric

‘Feel good’ Activities Making a ‘Come Back’:

- Music in atrium again
- More food options:
 - Food Trucks, Outdoor bbq, Mobile Orders through Eatify: Order via app for pick-up & delivery at Bldg 35 Cafeteria or CRC Coffee Bar, 11am-2pm
- Maybe Gingerbread houses ? ? ? ?



Noelle & Kenneth Naito, Huichuan Chen, classical musicians



Michael Bard, guitarist

A Peek at 2021

- **Joint Commission due for return visit**
- **Staffing Arrivals & Departures**
- **More CC staff return to the workplace**
- **More construction, environmental improvements**

Sixteenth Meeting of the Clinical Center Research Hospital Board National Institutes of Health (NIH)

Agenda

Friday, October 16, 2020

OPEN SESSION

9:00 AM	Welcome & Board Chair's Overview ➤ Laura Forese, MD, <i>NewYork-Presbyterian, and Hospital Board Chair</i>
9:05AM	NIH Director's Remarks ➤ Francis Collins, MD, PhD, <i>Director, NIH</i>
9:20 AM	NIH CC CEO Update ➤ James Gilman, MD, <i>Chief Executive Officer, NIH Clinical Center</i>
10:00 AM	Patient Safety & Clinical Quality Update ➤ Laura Lee, MS, RN, <i>Director, Clinical Center Office of Patient Safety & Clinical Quality</i>
10:30 AM	Recent Facilities Projects including Plans for Surgery, Radiology and Laboratory Medicine (SRLM) Building ➤ Daniel Wheeland, P.E., <i>NIH, Director, Office of Research Facilities</i>
11:15 AM	BREAK
11:30 AM	Rehabilitation Medicine Department Research Highlights ➤ Leighton Chan, MD, MPH, <i>Chief, Clinical Center Rehabilitation Medicine Department</i> ➤ Diane Damiano, PT, PhD, <i>Senior Investigator, Clinical Center Rehabilitation Medicine Department</i>
12:15PM	NIH Responses to Novel Coronavirus (COVID-19) ➤ H. Clifford Lane, MD, <i>Deputy Director of Clinical Research and Special Projects, Director, Division of Clinical Research, Clinical Director, NIAID</i>
1:00 PM	Adjournment